LAPORAN PENCAPAIAN PIAGAM PELANGGAN BAGI PERMOHONAN IMPORT & EKSPORT

CAWANGAN KUALA LUMPUR BAGI BULAN OKTOBER 2014

Aktiviti Utama Dalam Piagam Pelanggan	Bil. Permohonan		Permohonan Lulus		Permohonan Tolak		Permohonan Diproses				Workflow & Status		Slip Batal	Belum Cetak		% Capaian Piagam	
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P = (G +H)/A x 100	Q =(I+J)/ B x 100
Produk	Kaunter	Online	Kaunter	Online	Kaunter	Online	Kaunter (7 Hari Bekerja)	Kaunter Reject (7 hari bekerja)	Online (5 Hari Bekerja)	Online Reject (5 hari bekerja)	Kaunter	Online	Bil.	Kaunter	Online	Kaunter	Online
IMPORT																	
Kenderaan Berkuota	12	9571	11	9017	0	540	11	0	8471	524	0	0	0	0	14	**92**	**94**
Ken. Luar Kuota	90	2636	94	2459	5	124	94	3	2118	15	1	20	1	0	33	**108**	**81**
Ken. Persendirian	142	0	111	0	17	0	83	15	0	0	3	0	2	0	0	**69**	**0**
Jentera & Alat Ganti		180	15	78	2	100	9	1	67	98	0	0		0	2		**92**
Prime Mover	39	0	0	0	0	0	0	0	0	0	0	0	0	0	0	**36**	**0**
Dump Truck		16	18	4	0	12	4	0	4	4	0	0		0	9		**50**
Hot Rolled		1163	0	696	0	458	0	0	595	427	0	0		0	4		**88**
Cold Rolled		487	11	645	0	137	0	0	309	133	0	0		0	8		**91**
Pipe and Tube		1270	1	504	4	458	10	0	753	418	0	0		0	6		**92**
Elec. Galvanised	66	647	0	434	0	207	0	0	467	201	0	0	5	0	0	**15**	**103**
Galvanised Iron		59	0	25	0	28	0	0	30	26	0	0		0	0		**95**
Strip		64	0	37	0	27	0	0	26	27	0	0		0	0		**83**
Besi Keluli		0	0	0	0	0	0	0	0	0	0	0		0	0		**0**
Gula	0	26	0	21	0	5	0	0	21	5	0	0	0	0	0	**0**	**100**
Tepung		99	0	82	0	13	0	0	68	11	0	0		0	4		**80**
Lain-lain Gula	50	72	5	49	0	17	5	0	35	16	0	0	0	0	6	**54**	**71**
Lain-lain		379	26	336	0	32	22	0	218	27	0	2		0	9		**65**
Dari Israel		274	0	236	0	17	0	0	93	7	0	13		0	8		**36**
JUMLAH	399	16943	292	14623	28	2175	238	19	13275	1939	4	35	8	0	103	**64**	**90**

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EKSPORT																	
Besi Keluli (Long Product)		0	0	0	0	0	0	0	0	0	0	0		0	0		**0**
Scrap		103	0	100	0	3	0	0	0	0	0	0		0	0		**0**
Susu		0	0	0	0	0	0	0	0	0	0	0		0	0		**0**
Gula	0	86	0	82	0	4	0	0	0	0	0	0	0	0	0	**0**	**0**
Lain-lain Gula		0	0	0	0	0	0	0	0	0	0	0		0	0		**0**
Lain-lain		14	0	12	0	5	0	0	0	0	0	0		0	0		**0**
Israel		46	0	34	0	12	0	0	0	0	0	0		0	0		**0**
JUMLAH	0	249	0	228	0	24	0	0	0	0	0	0	0	0	0	**0**	**0**